



City of Roseville Police Department

2020 Annual Summary



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Chief's Message

Chief Troy Bergstrom

When 2020 began, we had high hopes for the year to come. We ended 2019 with nearly full staffing, added a new police beat with funding from Measure B, and were looking into 2020 with new ideas and plans for the year ahead. And then, words like COVID-19 and coronavirus became part of our daily conversation. In what seemed like an instant, everything changed and our primary goals had to adjust. Over the course of the year, we developed safety protocols, changed how we responded to calls, developed logistics systems to ensure we had enough protective equipment, and even set up our own rapid COVID-19 testing process for staff. All of this with the goal of keeping your Police Department safe, healthy, and available to respond to calls for assistance.

Calls for police reform

In May, the death of George Floyd nearly 1900 miles away brought the issues of police use-of-force, trust, and transparency right to our doorstep. As communities rightfully looked to their police departments for answers to their concerns and demanded policy and procedure changes to reflect their desire for safer police-community interactions, we took a hard look at our own path here in Roseville. Were our policies needing a change? Where did we need more training? Where did we need to be different? What we found when we considered these questions was a Department who had already:

- Implemented the new California Use of Force standards, passed by the Legislature in January.
- Police Officer Standards & Training (P.O.S.T.) approved curriculum in the areas of procedural justice, implicit bias, and racial profiling.
- Established a co-responder program with the Placer County Health and Human Services Department for response to mental health crisis where professional providers assist officers with callers experiencing a mental health issue.
- Established, through training and practice, de-escalation strategies as a way of daily response to calls for service.
- Routinely updated policies and procedures that are available to the public on our website that cover a wide range of use-of-force topics including the duty to intervene when observing force being used that is beyond that which is necessary and a comprehensive internal review process following any use-of-force incident.
- Provided multiple “less than lethal” force options to officers in an effort to provide maximum flexibility during every force encounter.
- Banned the use of the “carotid hold” as an approved force option, months ahead of when it was restricted at the state level.

Our commitment moving forward is to stay at the forefront of training, policy, and response so our community has trust in their Police Department providing professional service to our residents.

The new normal

As we continued through 2020, COVID-19 remained a part of our daily lives. Our work processes remained altered with some staff working from home and others being ever mindful of their safety and wellness on each call for service. But as the months continued on, we saw another effect of the continued social isolation. Our longstanding traditions of community connections through neighborhood meetings, community events, and other programs like Shop with a Cop, Coffee with a Cop, our Citizen's Police Academy, and our Department Community Open House were all put on hold or moved to our new way of meeting our neighbors through the lens of our computer webcams.

At the end of the year, we had our own changes as Chief James Maccoun announced his retirement after a 40 year career in public service, the last four as our Chief of Police.

Moving forward

As we move into 2021, we look to continue finding ways to build and strengthen our community connection – hopefully in person again soon. At the Roseville Police Department, we fully understand that our connection to you, our residents, is the true strength in our ability to keep our community safe. We often talk about how “it’s just different in Roseville” and that difference is the connection we have with our neighbors, businesses, and residents. That connection is why Roseville continues to be named one of the best places to live in the United States.

In the following pages, you’ll see how our Department is structured, how we develop and use our budget from your tax dollars, information on crime statistics, and the workload for our staff during the past year. We also include information about citizen complaints and use-of-force reporting. And we’ll wrap it up highlighting some of our accomplishments of the past year.

Daily I have the privilege of seeing the outstanding work of our Police Officers and Professional Staff as they maintain a high quality of life and keep our community safe. As we look to 2021, our priority will be to continue to work with our community to maintain that commitment. A place where you can be proud of your Police Department.

Thank you for your continued support,

A handwritten signature in blue ink that reads "T Bergstrom". The signature is written in a cursive, flowing style.



Our Mission

The Roseville Police Department has an enduring commitment to improving the quality of life in our community.

We are dedicated to providing outstanding customer service. With public trust and support, we will reduce crime while ensuring safety and care for all.

Divisions of the Police Department

The Roseville Police Department is organized into three divisions, each are overseen by a captain.



Acting Captain Doug Blake

Operations Division

The Operations Division is responsible for providing the Department's frontline law enforcement services. This includes Patrol officers and community service officers, K-9 Unit, and the Special Operations Unit made up of the Roseville-Rocklin Regional SWAT team, Bomb Squad, and Critical Incident Negotiations Team.



Captain Josh Simon

Services Division

The Services Division is responsible for the Department's investigative and community focused operations. Along with Investigations, the Division includes Traffic, Community Services, Social Services, as well as specialized units including Crime Suppression, Threat Assessment, and Animal Control.



Captain Marc Glynn

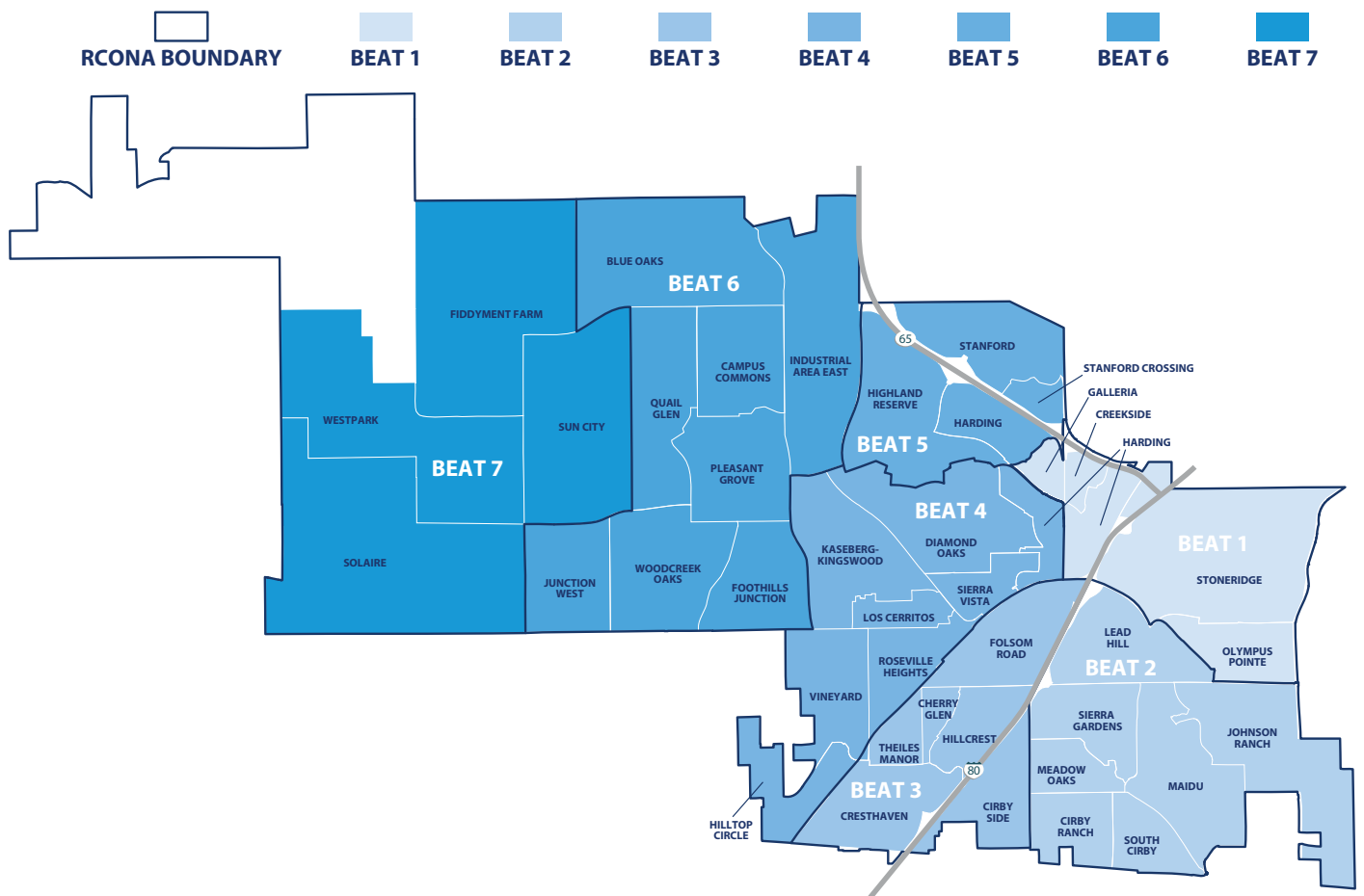
Support Division

The Support Division is responsible for many of the internal operations of the Department. These include Professional Standards, Records, Property & Evidence, Communications, as well as the Department Public Affairs program.

Police Beats & Neighborhood Associations

The City of Roseville is divided into seven police beats. Within those seven beats are 45 Neighborhood Associations that also act as police reporting districts.

A community organization called the Roseville Coalition of Neighborhood Associations or RCONA is comprised of representatives from each neighborhood. Neighborhood Officers are assigned to each neighborhood association with an effort to support Community Oriented Policing and Problem Solving (COPPS). Annually the Police Department partners with RCONA to support police community relations and events.

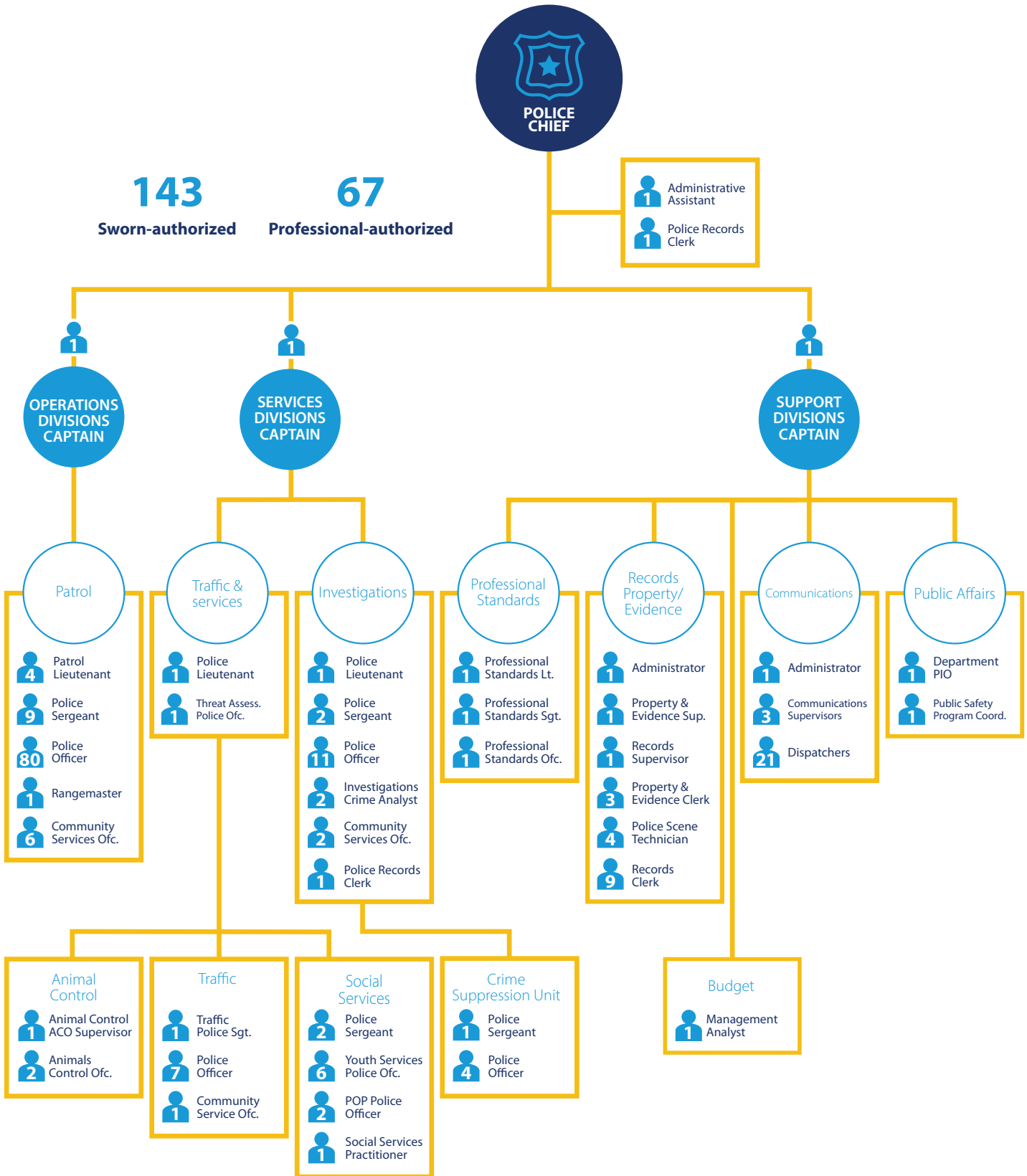


Budget Summary

The Fiscal Year 2019/20 approved budget for the Police Department totals \$44,626,481 million from all funding sources and supports 210 full time equivalent (FTE) positions (143 sworn and 67 professional).

POLICE DEPARTMENT	2019-2020 ADOPTED		
	2019-2020 ADOPTED	2019-2020 AMENDED	2020-2021 ADOPTED
ADMINISTRATION, SUPPORT & COMM SERVICES	\$14,401,453	\$14,628,963	\$15,850,719
POLICE OPERATIONS	\$29,019,161	\$30,271,854	\$29,635,646
ANIMAL CONTROL	\$1,205,867	\$1,212,188	\$1,225,109
REIMBURSED EXPENDITURES	-\$5,000	-\$5,000	\$0
RESOURCES	2019-2020 ADOPTED	2019-2020 AMENDED	2020-2021 ADOPTED
SALARIES, WAGES, BENEFITS	\$34,720,266	\$35,918,093	\$35,868,699
MATERIAL, SUPPLIES, SERVICES	\$9,900,215	\$10,093,012	\$10,783,328
CAPITAL OUTLAYS	\$6,000	101900	\$59,477
REIMBURSED EXPENDITURES	-\$5000	-\$5,000	\$0
FUNDING SUMMARY	2019-2020 ADOPTED	2019-2020 AMENDED	2020-2021 ADOPTED
REIMBURSED EXPENDITURES	\$5,000	\$5,000	\$0
NET TRAFFIC SAFETY FUND	\$3,000	\$3,000	\$103,106
NET FORFEITED PROPERTY FUND	\$50,000	\$50,000	\$50,000
NET FEDERAL ASSET SEIZURE FUND	\$50,000	\$50,000	\$50,000
NET GENERAL FUND	\$44,518,481	\$46,005,005	\$46,508,368
TOTAL DEPARTMENT FUNDING	\$44,626,481	\$46,113,005	\$46,711,474

Personnel Summary



UCR Crime Stats for 2020

2020 Part I Crimes

2020 PART I CRIMES	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL
HOMICIDE	0	1	0	0	0	0	1	0	1	0	1	0	4
RAPE	1	3	0	0	1	1	1	5	1	2	3	2	20
ROBBERY	7	6	12	7	7	6	9	8	4	6	4	11	87
AGGRAVATED ASSAULT	10	5	14	15	11	20	21	10	16	20	12	12	166
VIOLENT CRIME SUBTOTAL	18	15	26	22	19	27	32	23	22	28	20	25	277
BURGLARY	32	30	45	15	24	29	21	26	22	28	38	23	333
LARCENY	217	209	191	160	156	176	176	170	187	193	214	222	2271
MOTOR VEHICLE THEFT	22	9	17	14	23	25	29	24	20	30	28	34	275
ARSON	0	0	2	2	2	2	4	0	1	2	1	0	16
PROPERTY CRIME SUBTOTAL	271	248	255	191	205	232	230	220	230	253	281	279	2895
TOTAL	289	263	281	213	224	259	262	243	252	281	301	304	3172

2020 Part I Crimes

2020 PART I CRIMES	2020	2019	RAW # CHANGE	% CHANGE	10-YR AVERAGE TO DATE (2010-2019)	% CHANGE
HOMICIDE	4	5	-1	-20.0%	2	100%
RAPE	20	32	-12	-38%	21	-5%
ROBBERY	87	96	-9	-9%	82	6%
AGGRAVATED ASSAULT	166	127	39	31%	152	9%
VIOLENT CRIME SUBTOTAL	277	260	17	7%	257	8%
BURGLARY	333	389	-56	-14%	463	-28%
LARCENY	2271	2518	-247	-10.0%	2604	-13%
MOTOR VEHICLE THEFT	275	246	29	12%	262	5%
ARSON	16	21	-5	-24%	17	-6%
PROPERTY CRIME SUBTOTAL	2895	3174	-279	-9%	3346	-13%
TOTAL	3172	3434	-262	-8%	3603	-12%

2020 Classification

2020 CLASSIFICATION	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL
LARCENY - SHOPLIFT	59	60	46	31	37	30	28	40	53	35	46	30	495
LARCENY - FROM AUTO	90	99	97	84	79	104	88	82	85	117	109	118	1152
LARCENY - BICYCLES	6	6	7	4	10	9	4	4	6	5	7	7	75

2020 Classification

2020 CLASSIFICATION	2020	2019	RAW # CHANGE	% CHANGE	10-YR AVERAGE TO DATE (2010-2019)	% CHANGE
LARCENY - SHOPLIFT	495	582	-87	-15%	NO DATA	NO DATA
LARCENY - FROM AUTO	1152	1149	3	0%	1092	5%
LARCENY - BICYCLES	75	104	-29	28%	NO DATA	NO DATA

2020 Workload



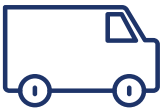
Patrol

- Total Police Incidents (Calls for Service with Personnel Response): **76,845**
- Total Officer Initiated Incidents (Calls for Service with All Units): **30,863**
- Total Case Reports Written (not including supps): **11,766**
- Total Officer Arrests Including Misd Citations: **4,326**



Investigations

- New Cases Assigned (*Assigned in 2020*): **725**
- Forensics Requests (*Assigned in 2020*): **306**
- Cases Closed (*including Cases Assigned Prior to 2020*): **507**
- Cases Forwarded to the DA (*Forwarded in 2020*): **197**
- Cases Resulting in Arrest (*Arrests Made in 2020*): **41**
- Permits Processed: **319**



Animal Control

- Total ACO Incidents (*Calls for Service with ACO Response*): **4,358**
Numbers include ACO Units only
- Total ACO1 Calls for Service: **829**
- Total ACO2 Calls for Service: **3,748**
- Animal Control Incidents (*Calls for Service with Personnel Response*): **4,577**
Number includes All Units



Social Services

- Mental Health Cases: **377**
- Mobile Crisis Team calls for Services: **146**
- Social Services Dispo calls for service: **171**
- Homelessness Dispo calls for service: **3,308**



Property, Evidence & CSI

- Items received: **22,258**
- Items purged or released: **17,089**
- CSI criminal investigation calls: **158**
- CSI DNA hits received: **69**
- CSI Fingerprint hits received: **25**
- NIBIN hits: **1**



Records

- Reports (*crime, services and accident*) processed: **12,999**
- Juvenile Record Sealings: **140**
- CLETS Stolen Property Entries: **653**
- Automated Field Investigation/Contact reports: **584**
- Background Checks (*LE, military recruits, federal security clearances*): **2081**
- Email/Fax/Phone requests (*fax/phone 7/20-12/20*): **4046**



Traffic

- Traffic collisions: **1,233**
- Traffic Stops (*traffic unit only*): **2,979**
- Total citations (*Traffic Unit Only*): **2,344**
- Total warnings: **682**
- Traffic Services related calls: **209**



Communications

- 911 Calls (*Includes 12,836 emergency 911 Abandoned*): **61,646**
- 7 Digit Emergency: **12,640**
- Administrative Calls: **82,058**
- Outgoing calls: **59,196**
- Incoming Calls: **156,344**
- Total outgoing and incoming telephone calls: **215,540**



Incidents Dispatched

Calls for Service Entered by Dispatch:

- Police Total Calls for Service (*includes Cancelled*): **111,109**
- Fire Total Calls for Service (*includes Cancelled*): **18,574**

Calls for Service Dispatched:

- Total Police Incidents (*Calls for Service with Personnel Response*): **76,845**
- Fire Total Incidents (*Calls for Service with Personnel Response*): **16,744**



Community Outreach

- Community events/meetings: **49**
- Police Department tours: **1**
- School outreach visits: **3**

Use of Force & Citizen Complaint Reporting

The Roseville Police Department must submit a use of force report of all instances when a peace officer employed by our Department is involved in an incident which involves serious injury or death.

For 2020, the following outlines the data the Roseville Police Department reported to the California Department of Justice in compliance with state law.

- An incident that involves the shooting of a civilian by a peace officer: **0**
- An incident that involves the shooting of a peace officer by a civilian: **0**
- An incident in which the use of force by a peace officer against a civilian results in serious bodily injury or death: **0**
- An incident in which use of force by a civilian against a peace officer results in serious bodily injury or death: **0**
- An incident in which a civilian files a complaint against a peace officer: **4**
 - Reported: **4**
 - Sustained: **2**
 - Exonerated: **1**
 - Pending: **1**
- An incident in which a civilian files a racial and/or identifying complaint against a peace officer: **0**

Robbery & Burglary Arrests

A deeper look at two major crime categories.

California robbery law, Penal Code 211, defines the crime of “robbery” as taking personal property from someone else’s person or immediate presence, against the victim’s will, through the use of force or fear. In Penal Code 459, California law defines “burglary” as entering any residential building, commercial building, retail establishment, room, or vehicle with the intent to commit a felony or a theft once inside. In Roseville, 36% of all “robbery” incidents were related to interactions between store loss prevention staff and suspects attempting to shoplift merchandise.

The following outlines the number of robbery and burglary arrests by the Roseville Police Department for 2019 and 2020 as well as the percentage of change:

ARRESTS	2020	2019	% CHANGE
ROBBERY	44	64	-31%
BURGLARY	181	273	-34%

2020 Accomplishments

In this most unusual of years, the Roseville Police Department had several notable accomplishments. With a new focus on health and safety but an enduring commitment to serve the community, the department moved forward on several key initiatives.

Sutter Roseville Medical Center partnership

The City of Roseville and Roseville Police Department entered into a partnership with the Sutter Roseville Medical Center (SRMC) to provide law enforcement services in and around their facility. This partnership will add enhanced services and dedicated officers who can manage incidents at the hospital.

This partnership is mutually beneficial as SRMC is fully funding the officers who will work at the facility and there will be a reduced need to pull officers off the street to mitigate an issue at the hospital.

Staffing and recruitment

In 2020 we welcomed twenty-three new employees to the Police Department. Four officers were added and fully funded by Sutter Roseville, the remaining nineteen new employees replaced existing position vacancies caused by attrition. They include three public safety dispatchers, four police records clerks, one community service officer, and fifteen new police officers.

Of the fifteen new police officers, ten were laterals from other police agencies across the state and country. These twenty-three new employees kept our recruitment team and background investigators busy. We continue to recruit and retain high-quality individuals who are adding great value to the RPD team.

Unmanned Aerial Systems team

The Unmanned Aerial Systems (UAS) team continues to prove its value to the Police Department. With dozens of deployments in 2020, the UAS team had several successful missions where they assisted with suspect apprehension, illegal weapons recovery, and critical officer safety information.

All members of the team successfully earned their FAA Part 107 license to operate aircraft. This licensing expanded the team's deployment capabilities, specifically with regard to abilities to deploy outside Roseville if needed.

The team continues to add members and equipment to diversify their deployment capabilities. Most notable is the addition of new aircraft which are capable of indoor flight. Those aircraft have been deployed on several patrol calls, and recently incorporated into various training scenarios with the SWAT team.

This new technology gives the ability for tactical teams to gain intelligence as to potential dangers before sending officers into harm's way. Additionally, the aerial photography footage provided by the UAS team has proven to be tremendously helpful during trial court to give a jury a bird's-eye-view of crime and accident scenes.

Homeless outreach

A homeless outreach worker was added to the Social Services Unit. This new and unique position solely focuses on providing assistance to those most in need in our community.

The homeless outreach worker acts as the connector to a number of local non-profit and county resources. This position was added through a partnership with the Placer County Health and Human Services Department. There are plans in place to add an additional homeless outreach worker as well as a social services practitioner.

Shift to virtual services

Like many of the services provided by the City of Roseville, the Police Department had to find a way to shift traditional services online to accommodate the changing environment surrounding the health pandemic.

To make this shift, we first had to implement a comprehensive health and safety plan because the vast majority of police operations has to be done through in-person contact.

Officers still needed to patrol the streets, dispatchers still needed to answer emergency calls, and crime scene investigators still needed to process evidence.

In an effort to keep our employees safe while continuing to serve the public, we enhanced our virtual services through:

- Online requests for police reports
- Web-based shift briefings
- Online sex offender registration
- Contactless property releases
- The first virtual citizens police academy